

# Interstate Telcom Consulting, Inc.

Independent Telecommunications Consultants

Reselved & Inspected

JUN 27 2014

June 26, 2014

FCC Mail Room

Ms. Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12<sup>th</sup> Street SW Washington, DC 20554

Mr. Jeff Richter PSC -Wisconsin PO Box 7854 Madison, WI 53707

Re: WC Docket No. 10-90, 11-42 and 14-58: Form 481 - Annual Reporting Requirements for High-Cost and Low Income Recipients

Pursuant to Section 54.313 and 54.422 of the Federal Communications Commission's rules, enclosed is a redacted version of Form 481 Annual Reporting Requirements and Certifications for Somerset Telephone Company, Inc., Study Area Code 330951. Somerset Telephone Company, Inc. is a state-designated ETC, and as such, is submitting to the Commission information from FCC Form 481. A confidential "Trade Secret" filing of this information was also made under Docket 10-90, 11-42 and 14-58.

Should you have any questions, please contact me via e-mail at <u>roxih@interstatetelcom.com</u> or by phone at 320/848-6641.

Sincerely,

Regulatory Consultant

Enclosures:

Cc: Michael Jensen

No. of Capies rec'd Off List ABODE

FCC For	m 481 - Carrier Annual Reporting Data Collection Form		PCC Fort OMB Co July 2013	ntrol No. 3060-0986/OMB Control No. 3060-0819
<010>	Study Area Code	330951		
<015>	Study Area Name	SOMERSET TEL CO	5472-1011	Messived & Inspects
<020>	Program Year	2015		
<030>	Contact Name: Person USAC should contact with questions about this data	Roxi Hacker		JUN 27 2014
<035>	Contact Telephone Number: Number of the person identified in data line <030>	3208486641 ext.		FCC Mail Room
<039>	Contact Email Address: Email of the person identified in data line <030>	roxih@interstate	etelcom.com	T CO INCHI I TOUR
				54.313 54.422 Completion Completion
ANNUA	L REPORTING FOR ALL CARRIERS			(check box when complete)
<100>	Service Quality Improvement Reporting		(complete attached worksheet)	· / / / / / / / / / / / / / / / / / / /
	Outage Reporting (voice)		(complete attached worksheet)	/ /
<210> <300>	Unfulfilled Service Requests (voice)	o outages to report		√ (        )
<300>	Omainieu Service Requests (Voice)			
<310>	Detail on Attempts (voice)			
			(attac	h descriptive document)
<320>	Unfulfilled Service Requests (broadband)			· / //////////////////////////////////
	Datell on Attornate (broadhand)			anne
<330>	Detail on Attempts (broadband)		(atta	ich descriptive document)
<400>	Number of Complaints per 1,000 customers (voice)			
<410>	Fixed 0.0			4 4
<420>	Mobile 0.0  Number of Complaints per 1,000 customers (broad	hand)		
<440>	Fixed 0.0			1
<450> <500>	Mobile 0.0 Service Quality Standards & Consumer Protection R	ules Compliance	(check to indicate certification)	
	330951WI510Somerset.pdf		7	
<510>			(attached descriptive document	nt) 🗸 🗸
<600>	Functionality in Emergency Situations		(check to indicate certification)	1 1
	330951WI610Somerset.pdf			
			(attached descriptive document)	
<610>				
<700>			(complete attached worksheet)	
<710>	Company Price Offerings (broadband) Operating Companies and Affiliates		(complete attached worksheet)	7
<800> <900>	Tribal Land Offerings (Y/N)?		(complete attached worksheet) (if yes, complete attached worksheet)	
	Voice Services Rate Comparability 330951WI1010Somerset.pdf		(check to indicate certification)	
	330951WIIVIVSOMBESBEL.PIL			
<1010	·		(attach descriptive document)	1
<1100	Terrestrial Backhaul (Y/N)?		(if not, check to indicate certification)	
<1110>			(complete attached worksheet)	Allilli
	Terms and Condition for Lifeline Customers		(complete attached worksheet)	
	Price Cap Carriers, Proceed to Price Cap Additional Including Rate-of-Return Carriers affiliated with Price Cap Additional			
<2000>		ne cup Locui Exciio	(check to indicate certification)	
<2005>		Desumentation W	(complete attached worksheet)	
<3000>	Rate of Return Carriers, Proceed to ROR Additional	Documentation W	(check to indicate certification)	
<3005>			(complete attached worksheet)	

Study Area Code   330951	Control of the contro	ervice Quality Improvement Reporting Election Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
C020   Program Year   2015   Contact Name - Person USAC should contact regarding this data   2015   South Macker   2025   Contact Telephone Number - Number of person identified in data line <030> 200486641   ext.   2004	<010>	Study Area Code	330951	
Contact Name - Person USAC should contact regarding this data  Co35> Contact Telephone Number - Number of person identified in data line <030>  Contact Email Address - Email Address - Email Address of person identified in data line <030>  Contact Email Address - Email Address - Email Address of person identified in data line <030>  coxtine and company received its ETC certification from the FCC?  If your answer to Line <110> is yes, do you have an existing \$54.202(a) "5  (yes / no )  If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing \$  54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  CETC which only received frozen support, your progress report is only required to address voice telephony service.  Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to \$54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  Name of Attached Document  Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to \$54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  Attach Five-Year Service (USF) support was received  How (USF) was used to improve service (USF) support was received  How (USF) was used to improve service coapacity  How (USF) was used to improve service coapacity  Frovide an explanation of network improvement targets not met	<015>	Study Area Name	SOMERSET TEL CO	
Contact Telephone Number - Number of person identified in data line <030> 3208486641 ext. rows. Contact Email Address - Email Address of person identified in data line <030> rox.hissinterataetetelcom.com 110> Has your company received its ETC certification from the FCC? [yes / no]	<020>	Program Year	2015	
Contact Email Address - Email Address of person identified in data line <0305    1100	<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker	
Also your company received its ETC certification from the FCC?   (yes / no )   (yes	<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.	
If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?  If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report so only required to address voice telephony service.  Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  Apple detailing progress towards meeting plan targets  Apple detailing progress towards meeting plan targets  Report how much universal service quality  How (USF) was used to improve service coverage  How (USF) was used to improve service capacity  1138 Provide an explanation of network improvement targets not met	<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com	
If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.    Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.    Name of Attached Document	<110>		(yes / no ) <b>O</b>	
If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.  Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  Amps detailing progress towards meeting plan targets  Amps detailing progress towards meeting plan targets  Apply the word of the	<111>	그리 하는 점 사이트 아니는 그렇게 모든 그렇게 모든 아니라 하는데 하는데 그렇게 하는데 그렇게 되었다.	(ves / no ) O O	
Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.  <113> Maps detailing progress towards meeting plan targets <114> Report how much universal service (USF) support was received <115> How (USF) was used to improve service quality <116> How (USF) was used to improve service coverage <117> How (USF) was used to improve service capacity <118> Provide an explanation of network improvement targets not met	<112>	report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your of CETC which only receives frozen support, your progress report is only		
<114> Report how much universal service (USF) support was received  <115> How (USF) was used to improve service quality  <116> How (USF)was used to improve service coverage  <117> How (USF) was used to improve service capacity  <118> Provide an explanation of network improvement targets not met		112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire	ne	Name of Attached Document
<115> How (USF) was used to improve service quality <116> How (USF)was used to improve service coverage <117> How (USF) was used to improve service capacity <118> Provide an explanation of network improvement targets not met	<113>	Maps detailing progress towards meeting plan targets		
<116> How (USF)was used to improve service coverage <117> How (USF) was used to improve service capacity <118> Provide an explanation of network improvement targets not met	<114>	Report how much universal service (USF) support was received		
<117> How (USF) was used to improve service capacity <118> Provide an explanation of network improvement targets not met	<115>	How (USF) was used to improve service quality		
<118> Provide an explanation of network improvement targets not met	<116>	How (USF)was used to improve service coverage		
	<117>			
The second secon	<118>	Provide an explanation of network improvement targets not met in the prior calendar year.		

(200) Service Outage Reporting (Voice)		FCC Form 481	
Data Collection Form	A SECTION OF THE SECT	OMB Control No. 3060-0986/OMB Co	ontrol No. 3060-0819
		July 2013	

<010>	Study Area Code	330951
<015>	Study Area Name	SOMERSET TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>&gt;</h>
NORS eference umber	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventativ Procedures
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k	NORS eference	NORS eference Outage Start	NORS eference Outage Start Outage Start	NORS eference Outage Start Outage Start Outage End	NORS eference Outage Start Outage Start Outage End Outage End	NORS eference Outage Start Outage Start Outage End Outage End Number of	NORS eference Outage Start Outage End Outage End Outage End Customers Affected Total Number of	NORS eference Outage Start Outage End Outage End Number of Outage End Customers Affected Total Number of Affected	NORS eference Outage Start Outage Start Date Time Date Time Outage End Customers Affected Total Number of Affected Description (Check	NORS eference Outage Start Outage End Outage End Date Time Date Time Customers Affected Total Number of Affected Description (Check Study Areas	NORS eference Outage Start Outage End Outage End Outage End Time Date Time Customers Affected Total Number of Affected Description (Check Study Areas Service Outage

0.000	ce Offerings including Voice Rate Data lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	330951	
<015>	Study Area Name	SOMERSET TEL CO	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com	
<701>	Residential Local Service Charge Effective Date  1/1/2014 Single State-wide Residential Local Service Charge		

<a1></a1>	<a2></a2>	<a3></a3>	        	<b2></b2>	⟨ф3⟩	 <b4></b4>	<bs>&lt;</bs>	<0>
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service Fee	Mandatory Extended Area Service Charge	Total per line Rates and Fe
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(710) Broadband Price Offerings  Data Collection Form	FCC Form 481  OM8 Control No. 3060-0986/OM8 Control No. 3060-0819  July 2013
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<010>	Study Area Code	330951
<015>	Study Area Name	SOMERSET TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

State Regulated Download Speed Broadband Service - Usage Allowance Act	<d4>&gt;</d4>	<d3></d3>	<d2></d2>	<d1></d1>	(D)	<b2></b2>	<	<a2></a2>	<a1></a1>
	Usage Allowance action Taken When hit Reached (selec			Download Speed	Total Rate and Fees		Residential Rate	Exchange (ILEC)	State
worksheet -					ned				1
						worksheet -			- 17
							-		

	erating Companies lection Form				FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		330951		
<015>	Study Area Name		SOMERSET TEL	co	
<020>	Program Year		2015		
<030>		USAC should contact regarding this data	Roxi Hacker		
<035>		ber - Number of person identified in data line <030>	3208486641 ex	xt.	
<039>		Email Address of person identified in data line <030>	roxih@inters	tatetelcom.com	
<810>	Reporting Carrier	Somerset Telephone Company			
<811>	Holding Company	Amery Telcom, Inc.			
<812>	Operating Company	Somerset Telephone Company			
<813>		<a1></a1>		<a2></a2>	ca3x
		Affiliates	William Committee	SAC	Doing Business As Company or Brand Designation
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E-5000000000000000000000000000000000000	bal Lands Reporting lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Cont July 2013	trol No. 3060-0819
<010> <015> <020> <030> <035> <039>	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <03 Contact Email Address - Email Address of person identified in data line <03 Tribal Land(s) on which ETC Serves		от	
<920>	Tribal Government Engagement Obligation		Name of Attached Document	
to confi	Needs assessment and deployment planning with a focus on Tribal	Select (Yes,No, NA)		

	o Terrestrial Backhaul Reporting ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	330951	
<015>	Study Area Name	SOMERSET TEL CO	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com	
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)		
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)		

Lifeline	erms and Condition for Lifeline Customers ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	330951	
<015>	Study Area Name	SOMERSET TEL CO	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030	> roxih@interstatetelcom.com	
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	330951WI1210Somerset.pdf	
	·		Name of Attached Document
<1220>	Link to Public Website HTTP		
or the we	neck these boxes below to confirm that the attached document(s), on line 1210, bsite listed, on line 1220, contains the required information pursuant to (a)(2) annual reporting for ETCs receiving low-income support, carriers must report:		
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,		
<1222>	Details on the number of minutes provided as part of the plan,		
<1223>	Additional charges for toll calls, and rates for each such plan.		

Data Col	ice Cap Carrier Additional Documentation		FCC Form 481 OMB Control No. 3060-0986	/OMB Control No. 3060-0819
Including	Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	1 - W. G 1 - 20 A	July 2013	Applicate State
<010>	Study Area Code	330951		
<015>	Study Area Name	SOMERSET TEL CO	100-100-11-0-1-0-1-0-1-0-1-0-1-0-1-0-1-	
<020>	Program Year	2015		
<030>	Contact Name - Person USAC should contact regarding this data  Contact Telephone Number - Number of person identified in data line <030>	Roxi Hacker 3208486641 ext.		MUNICIPAL SERVICE
<039>	Contact Telephone Number - Number of person identified in data line <030>	roxih@interstatetelcom.com	S. SECTION AND SECTION AND SECTION ASSESSMENT OF THE SECTION AND SECTION ASSESSMENT OF THE SECTI	
10337	Contact than radies than radies of person facilities in add life 1999	TOXINGINTERSTALECTION.COM		
CHECK ti	ne boxes below to note compliance as a recipient of Incremental Connect Amer			nnect America Phase II
	support as set forth in 47 CFR § 54.313(b),(c),(d),(	e) the information reported on this form and in t	ne documents attached below is accurate.	
	Incremental Connect America Phase I reporting			
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))			
<2011>	3rd Year Certification (47 CFR § 54.313(b)(2))			
	3		_	
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))			
<2012>	2013 Frozen Support Certification			
<2013>	2014 Frozen Support Certification			
<2014>	2015 Frozen Support Certification			
<2015>	2016 and future Frozen Support Certification			
	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))			
<2016>	Certification Support Used to Build Broadband			
	C			
<2017>	Connect America Phase II Reporting (47 CFR § 54.313(e))			
<2017>	3rd year Broadband Service Certification Sth year Broadband Service Certification			
<2019>	Interim Progress Certification			
	H 2012 0 SVP 2011 15 15 15 15 15 15 15 15 15 15 15 15 1	U 2024		
<2020>	Please check the box to confirm that the attached document(s), on pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support	shall provide the number, names, and		
	addresses of community anchor institutions to which began providi	ng access to broadband service in the	( <del>121</del>	
	preceding calendar year.			
		fi		
<2021>	Interim Progress Community Anchor Institutions			
		Landau and Art		
		Name of A	ttached Document Listing Required Information	

ta Colle	ection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
<010>	Study Area Code	330951
015>	Study Area Code Study Area Name	SOMERSET TEL CO
020>	Program Year	2015
:030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
:035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com
HECK ti		nt to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in e information reported on this form and in the documents attached below is accurate.
(3010)	Progress Report on 5 Year Plan	
	Milestone Certification (47 CFR § 54.313(f)(1)(i))	
		Name of Attached Document Listing Required Information
3011)	Please check this box to confirm that the attached document(s), on line 3 § 54.313 (f)(1)(ii), the carrier shall provide the number, names, and addre providing access to broadband service in the preceding calendar year.	
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	
Walter State C		Name of Attached Document Listing Required Information
3013) 3014)	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) If yes, does your company file the RUS annual report	(Yes/No) (Yes/No)
	shock those haves to confirm that the attached decument(c), on line 2017	7 contains the required information purposent to \$ 64.212/0(2) compliance requires:
		7, contains the required information pursuant to § 54.313(f)(2) compliance requires:
3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)	<u></u> i
3016)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	sh Flows
	305 S. VI	
3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	
		Name of Attached Document Listing Required Information
3018)	If the response is no on line 3014, Is your company audited?	(Yes/No) O
	If the response is yes on line 3018, please check the boxes below to	
3019)	confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains Either a copy of their audited financial statement; or (2) a financial report in a fo	ormat comparable to RUS Operating Report for Telecommunications
3020)	Document(s) for Balance Sheet, Income Statement and Statement of Ca	
3021)	Management letter issued by the independent certified public accountant that	The transfer was the same that
	If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains:	· · · · · · · · · · · · · · · · · · ·
3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications	
	Borrowers,	
3023)	Underlying information subjected to a review by an independent certified	
	public accountant	<b> </b> <del>                                   </del>
3024) 3025)	Underlying information subjected to an officer certification.	ob Slove
JVE31	Document(s) for Balance Sheet, Income Statement and Statement of Ca	snriows 330951WI3000Somerset.pdf
		21 - 22 C - 22 C - 23 C - 23 C - 24 C

Certification - Reporting Carrier Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	330951	
<015>	Study Area Name	SOMERSET TEL CO	
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<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetel	.com.com

# TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my resp	onsibilities include ensuring the accuracy of the annual reporting requirements for universal service support
recipients; and, to the best of my knowledge, the information	n reported on this form and in any attachments is accurate.
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date
Printed name of Authorized Officer:	4 0 2
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	1 9 9 M A CANADA
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

10091000000005V30	lon - Agent / Carrier ection Form	FCC Form 481. OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	330951
<015>	Study Area Name	SOMERSET TEL CO
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com

# TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

certify that (Name of Agent)ITCI also certify that I am an officer of the reporting carrier; my responsi agent; and, to the best of my knowledge, the reports and data provi	is authorized to submit the information reported on behalf of the reporting carrier. bilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized ded to the authorized agent is accurate.
Name of Authorized Agent: ITCI	
Name of Reporting Carrier: SOMERSET TEL CO	
Signature of Authorized Officer: CERTIFIED ONLINE	Date: 06/26/2014
Printed name of Authorized Officer: Michael Jensen	
Title or position of Authorized Officer: President	
Telephone number of Authorized Officer: 7152687101 ext.	
Study Area Code of Reporting Carrier: 330951	Filing Due Date for this form: 07/01/2014

# TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Re	ecipients on Benair or Reporting Carrier
, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service so the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the in	(C. C. C
Name of Reporting Carrier: SOMERSET TEL CO	The state of the s
Name of Authorized Agent or Employee of Agent: ITCI	
ignature of Authorized Agent or Employee of Agent: CERTIFIED ONLINE	Date: 06/26/2014
Printed name of Authorized Agent or Employee of Agent: Roxi Hacker	
Title or position of Authorized Agent or Employee of Agent Regulatory Consultant	
Gelephone number of Authorized Agent or Employee of Agent: 3208486641 ext.	
Study Area Code of Reporting Carrier: 330951 Filing Due Date for this form: 0	7/01/2014

Attachments

# **REDACTED - FOR PUBLIC INSPECTION**

# REDACTED:

Somerset Telephone Company, Inc.
Five Year Quality of Service Plan
2015-2019

Somerset Telephone Company, Inc.

Form 481 Line No.: 510 Compliance with Service Quality Standards and Consumer Protection

As required by the Wisconsin Public Service Commission (PSC) Chapter 165 Rules, the local services provided by Somerset Telephone Company, Inc. are provided under internal company operating procedures and publically available tariffs which are in compliance with applicable Wisconsin PSC orders and rules including:

# WI Chapter PSC 165 STANDARDS FOR TELECOMMUNICATIONS SERVICE

165.010	General.	165.065	Emergency operation.
165.020	Definitions.	165.066	Protection of utility facilities.
165.031	Retention of records.	165.067	Interference with public service
165.032	Schedules to be filed with the		structures.
	commission.	165.070	Provision for testing.
165.033	Exchange area boundaries.	165.071	Meter and recording equipment test
165.034	Utility accidents and interruptions.		facilities.
165.040	Meter reading records.	165.072	Accuracy requirements.
165.041	Meter reading interval.	165.073	Initial test.
165.042	Billing recording equipment.	165.074	As-found tests.
165.043	Information available to customers.	165.075	Routine tests.
165.050	Customer billing.	165.076	Request tests.
165.051	Deposits.	165.077	Referee tests.
165.052	Disconnection and refusal of service.	165.078	Test records.
165.0525	Deferred payment agreement.	165.082	Traffic and operator rules.
165.053	Customer complaints.	165.083	Answering time objectives.
165.0535	Dispute procedures.	165.084	Dial service objectives.
165.054	Held applications.	165.085	Interoffice trunks.
165.055	Directories.	165.086	Transmission requirements.
165.060	Construction.	165.087	Minimum transmission objectives.
165.061	Maintenance of plant and equipment.	165.088	Public telephone service.
165.062	Line fills.	165.089	Interruptions of service.
165.063	Central office equipment.	165.090	Protective measures.
165.064	Interconnection service standards.	165.091	Safety program.

Somerset Telephone Company, Inc.

Form 481 Line No: 610 Description of Functionality in Emergency Situations

Somerset Telephone Company, Inc. pursuant to Wisconsin Public Service Commission rule "165.065 Emergency Operation" has:

- Established reasonable provisions to meet emergencies resulting from national security requirements, failures of lighting or power service, sudden and prolonged increases in traffic, illness or personnel, or from fire, storm, or similar emergencies. These provisions meet or exceed the rule requirement to provide:
  - o Back up battery service in each central office.
  - Mobile power units that can be delivered on short notice and can be readily connected in offices without installed emergency power facilities.
- Informed employees as to procedures to be followed in the event of an emergency in order to
  prevent or mitigate interruption or impairment of telecommunications service, including
  rerouting of traffic around damaged facilities and the deployment of emergency power.

DESIGNATION OF THE PARTY OF THE	ce Offerings including Voice Rate Data lection Form		FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	330951	9
<015>	Study Area Name	SOMERSET TEL CO	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Roxi Hacker	
<035>	Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.	

roxih@interstatetelcom.com

Residential Local Service Charge Effective Date 1/1/2014 Single State-wide Residential Local Service Charge <702>

Contact Email Address - Email Address of person identified in data line <030>

(700) Price Offerings including Voice Rate Data

<703>

<039>

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	 ch3>	<b4>-</b4>	<b5></b5>	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge		Mandatory Extended Area Service Charge	Total per line Rates and Fe
WI	715-247 Somerset		FR	10.4	0.0	0.47	0.0	10.87
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## (710) Broadband Price Offerings Data Collection Form

FCC Form 481.

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

Study Area Code	330951
Study Area Name	SOMERSET TEL CO
Program Year	2015
Contact Name - Person USAC should contact regarding this data	Roxi Hacker
Contact Telephone Number - Number of person identified in data line <030>	3208486641 ext.
Contact Email Address - Email Address of person identified in data line <030>	roxih@interstatetelcom.com
	Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number - Number of person identified in data line <030>

<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<0> <d1></d1>	<d2></d2>	<d3></d3>		<d4></d4>
State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	L 21 5000 0000	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
WI	715-247 Somersett	39.95	0.0	39.95	4.0	1.0	0.0	Other, Unlimited Data -Usage Allowar
MI	715-247 Somersett	49.95	0.0	49.95	6.0	1.0	0.0	Other, Unlimited Data -Usage Allowar n/a
WI	715-247 Somersett	59.95	0.0	59.95	10.0	1.0	0.0	Other, Unlimited Data -Usage Allowa n/a
WI	715-247 Somersett	89.95	0.0	89.95	20.0	3.0	0.0	Other, Unlimited Data -Usage Allowa n/a
WI	715-247 Somersett	109.95	0.0	109.95	10.0	10.0	0.0	Other, Unlimited Data -Usage Allowa n/a
WI	715-247 Somersett	149.95	0.0	149.95	20.0	20.0	0.0	Other, Unlimited Data -Usage Allowa
WI	715-247 Somersett	269.95	0.0	269.95	50.0	50.0	0.0	Other, Unlimited Data -Usage Allowa n/a

(800)	<b>Operating Companie</b>	25
Data	Operating Companie	

FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code		330951	
<015>	Study Area Name		SOMERSET TEL CO	
<020>	Program Year		2015	
<030>	Contact Name - Person USAC should contact regarding this data		Roxi Hacker	
<035>	Contact Telephone Number - Number of person identified in data line <030>		3208486641 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>		roxih@interstatetelcom.com	State in the second sec
<810>	Reporting Carrier	Somerset Telephone Company	9	te e
<811>	Holding Company	Amery Telcom, Inc.		
<812>	Operating Company	Somerset Telephone Company		

<813>	<81>	<a2></a2>	<a3> □</a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
_	Northwest Community Communications		Northwest Communications
= %	Amery Telecom, Inc.	330842	Amery Telecom, Inc.
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### LINE 1010 - VOICE SERVICES RATE COMPARABILITY

The Wireline Competition Bureau's most recent reasonable comparability benchmark for voice services is \$46.96, which includes the federal subscriber line charge ("SLC").

In all of the exchanges served by the Somerset Telephone Company, Inc., the single-line residential local rate, including any mandatory extended area service charge, is \$10.40. When the federal SLC (\$6.50) and other state fees are included, the rate becomes \$17.60. Therefore, the Company's pricing of fixed voice services is less than the reasonable comparability benchmark of \$46.96.

Somerset Telephone Company, Inc.

Form 481 Line No.: 1210 Terms and Conditions of Voice Telephony Lifeline

Somerset Telephone Company, Inc. offers Lifeline Service credit according to basic service requirements listed in Wisconsin Administrative Code 160.03 and 160.04:

#### PSC 160.03 Essential telecommunications services.

- 1) Each local exchange service provider shall make available to all its customers at affordable prices all essential telecommunications services.
- 2) "Essential telecommunications services" means all the following:
  - (a) Single-party voice-grade service with:
    - 1. Line quality capable of facsimile transmission.
    - 2. Line quality capable of data transmission as specified in s.PSC 160.031.
    - 3. Dual-tone multi-frequency touch tone and rotary pulse dialing operability.
    - Access to emergency services numbers and 9-1-1 operability where requested by local authorities.
    - Equal access to interlata interexchange carriers subject to federal communications commission orders and rules.
    - **6.** Equal access to intralata interexchange carriers pursuant to schedules, terms and conditions imposed by commission orders and rules.
    - 7. Single party revertive calling, if 2 or more pieces of customer premises equipment can be simultaneously active on the line or channel being used by the customer.
    - 8. A reasonably adequate number of calls within a reasonably adequate local calling area as defined by the commission.
    - 9. Connectivity with all public toll, local, wireline and wireless networks, and with various internet service providers.
    - **10.** Telecommunications relay service to facilitate communication between teletypewriter users and non-teletypewriter users.
    - 11. Access to operator service.
    - 12. Access to directory assistance.
    - **13.** Toll blocking, 900 and 976 number blocking and extended community calling blocking options as specified in s.PSC 160.04.
    - 14. Intercept and announcements for vacant, changed, suspended and disconnected numbers in oral and TTY-readable formats.
    - 15. A directory listing with the option for non-listed and non-published service.
      - (b) Annual distribution of a local telephone directory in accordance with s. PSC 165,955.
      - (c) Timely repair.

#### PSC 160.04 Toll blocking.

(1) BLOCKING OBLIGATIONS. Every local exchange service provider in the state shall offer the capability to block all long distance calls and, separately, the capability to block 900 and 976 number calls and the capability to block extended community calling unless a timely waiver has been granted to the local exchange service provider by the commission.

Somerset Telephone Company, Inc.

Form 481 Line No.: 1210 Terms and Conditions of Voice Telephony Lifeline

- (2) CHARGES. Blocking shall be without monthly or nonrecurring charge to low-income customers and at no charge other than for second and subsequent service activation orders for other residential and standard business line customers.
- (3) EMERGENCY SERVICE. Blocking shall not prevent the customer from reaching the emergency service numbers appropriate for the customer's location.
- Somerset Telephone Company, Inc.'s Lifeline service offerings are listed in their Local Service Tariff Section 4, Sheet 3-5, Section 6, Sheet 3 (attached).
- The Local Service Tariff is on file with the Wisconsin Public Service Commission.
- All Lifeline subscribers must meet the terms and conditions of Federal Lifeline Eligibility Rules.

Somerset Telephone Company, Inc. does adhere to all Federal Lifeline eligibility rules and regulations as well as Wisconsin Administrative Code "Chapter PSC 160" which states:

### PSC 160.02 Definitions.

- 8) "Low-income" means a household that receives benefits from one or more of the following programs:
  - (a) Wisconsin Works
  - (b) Medical Assistance
  - (c) Supplemental security income
  - (d) Food stamps
  - (e) The low income household energy assistance program
  - (f) The Wisconsin homestead tax credit
  - (g) Badger care
  - (h) As approved by the commission, other state or federally administered programs for households with income levels equal to or less than 200% of the poverty line.

#### PSC 160.06 Eligibility for low-income programs.

- (1) LOW-INCOME ASSISTANE ELIGIBILITY. Local exchange service providers shall verify an applicant's eligibility for low-income assistance programs by making timely queries of the applicable databases of the Wisconsin department of workforce development, the Wisconsin department of revenue, or other state agencies. Applicant eligibility shall be verified by finding the applicant to be any of the following:
  - (a) An active client of at least one of the programs listed in s.PSC 160.02(8).
  - (b) A member of the active client's household whose low income qualifies the client for benefits under at least one of the programs listed in s. PSC 160.02(8).
  - (c) A recipient of the Wisconsin homestead tax credit for the most recently completed tax year. If the applicant's tax filing for the most recently completed tax year has not been posted to the records of the Wisconsin department of revenue and if application for low-income assistance is made on or before June 30<sup>th</sup>, then the tax year prior to the most recently completed tax year may be used to determine eligibility.

Somerset Telephone Company, Inc.

Form 481 Line No.: 1210 Terms and Conditions of Voice Telephony Lifeline

- (2) ELIGIBILITY RECONFIRMATION. Eligibility shall be reconfirmed on at least an annual basis for all customers receiving lifeline assistance.
- (3) ELIGIBILITY INQUIRY. Local exchange service providers shall inquire of the customer regarding eligibility of that customer for low-income programs on each order for initial or moved residential service and, orally or in writing, in the first contact with a customer during a year concerning disconnection or payment arrangements.
- (4) QUERY AUTHORIZATION. Local exchange service providers shall comply with client authorization requirements of the Wisconsin department of workforce development, the Wisconsin department of revenue, or other state agencies for database queries necessary for eligibility verification. Customers shall complete and remit any reasonably required query authorization forms or forfeit eligibility.
- (5) EXCEPTIONS. Lifeline and Link-Up programs are not available to customers who are dependents for federal income tax purposes as defined in <u>26 USC 152</u> (1986), unless the customer is more than 60 years of age.

#### PSC 160.062 Lifeline program.

(1) All local exchange service providers shall offer a lifeline monthly rate to all qualified low-income customers.

(2)

- (a) The lifeline monthly rate includes single-party residential service, touch-tone service, any 9-1-1 charges billed on the telephone bill, the federal subscriber line charge and 120 local calls, excluding extended community calling calls.
- (b) The lifeline monthly rate shall be the total of the residential monthly rates for the items in par. (a) minus \$7 or, if the total of the monthly residential rates for the items in par. (a) is greater than \$22, the lifeline monthly rate shall be \$15.
- (c) Notwithstanding par. (b), in no case shall the lifeline monthly rate be less than \$3 or more than \$15.
- (3) The lifeline monthly rate may appear as a credit against the full standard tariffed rate on a customer's bill or as a special rate designation. Whenever possible, the lifeline rate shall begin to appear on an eligible customer's bill on the next bill date following the date of application for lifeline assistance. If the rate does not begin to appear on the next bill date, when it does appear back credit will be given. In cases where a customer's eligibility date as found in the records of the Wisconsin department of workforce development, the Wisconsin department of revenue, or other state agencies precedes the last bill date prior to application, credit shall also be given for one month's prior bill.

(4)

- (a) Eligibility for lifeline assistance continues until the next bill date following a failure to meet eligibility requirements.
- (b) When the low income household energy assistance program is one of the customer's qualifying income assistance programs, the eligibility for lifeline assistance shall continue until the bill date in the next December following the close of the heating season. At that time, lack of eligibility shall be re-verified by the local exchange service provider before removing the lifeline assistance from the customer's bill.